
RULES AND REGULATIONS

Connection Fees and Procedures**Section 1. General - Water**

- A. All new connections to the District's water system shall be subject to payment of a connection fee(s) for the right to connect to the District's water system.
- B. Connection fees to the District's water system shall be due and payable prior to any connection.
- C. No water service line, shall be connected to any line owned by the District or any private line that may be connected to the District's system until all connection fees are paid. If any such lines are connected, the District may disconnect any such line, and charge the owner, developer, contractor, plumber or any other person, persons or parties, jointly or severally liable, all costs incurred for the disconnection, including but not limited to, attorney fees, court costs and interest earnings from the date of connection.
- D. All water connections, as well as the materials and workmanship used in those connections shall be subject to inspection and approval prior to the initiation of service. Connections, materials and/or workmanship not meeting inspection approval shall be corrected so as to meet the inspection approval prior to the initiation of service or those connections are subject to disconnection. Furthermore, the District will not be required to provide water service until connection to District's water system is approved by the District.
- E. Locations of connections to the District's system will generally be given and directed by the District. Any deviation to prescribed location will need prior approval by the District. Connections to the District's system shall be installed and at the expense of the customer or owner of the property/premise(s) receiving service by bonded and/or licensed plumbers authorized to perform work in Greene County, Missouri. Connections, service lines, etc. will not be extended along public streets or roadways or through property of others to the point of connection without the written prior approval of the District. Connections to the District's system that must be excavated for inspection shall have that excavation performed at the customer's expense.
- F. The District may construct water system improvements to serve a particular area as may be described by the District from time to time. The water system improvements shall connect with public, or other District water system. The Board may cause the water system improvements to be constructed in each area whenever the Board shall deem the water system improvements necessary to thereby promote public health, make available conveniences not otherwise possible, and for the general public welfare.

After the District has entered into a contract for construction of the water system improvements, the District's engineer shall compute the whole cost thereof and shall apportion the same against the lots or tracts of ground in the area to be served by the water system improvements, exclusive of the public highways, and the District engineer shall report the same to the Board of Directors of the District, and the Board shall therefore have the authority to levy a surcharge against each lot or piece of ground within the area to be served by the water system improvements as they connect to the same.

- G. For new developments with public water mains, the District requires the dedication of an additional five-foot easement to be used exclusively for water main installation.
- H. Boring contractors shall contact District staff prior to work commencing within the Greene County PWSD #1 service area.

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Connection Fees and Procedures

Section 2. Water Connection Fees and Procedures

A. Connection fees for the right to connect to the District's water system are set on the below table.

METER SIZE	WATER
¾" Single Family*	\$1,750.00
¾" Non Single Family*	\$2,250.00
1" Meter, all Types*	\$3,750.00
1 ½" Meter, all Types	\$4,375.00
2" Meter, all Types	\$5,000.00
3" Meter, all Types	\$7,500.00
4" Meter, all Types	\$10,000.00
6" Meter, all Types	\$16,000.00
8" Meter, all Types	\$30,000.00

* Connection Fee includes cost of meter for ¾" and 1".

- B. All connection fees above shall be paid at least 48 hours prior to the scheduling of a connection or request for inspection of connection.
- C. A minimum of 48 hours' notice is required for the scheduling of a connection or request for inspection of connection. Any persons or firms excavating in City, County or State right-of-ways must have the proper permits from that particular entity prior to any excavations and may be required to produce proof upon demand.
- D. All water connections up to and including 1 inch in size shall be made by the District. The District shall provide a water meter up to 1 inch, the saddle (up to 10 inch in size), the corporation fitting, and the labor and equipment to tap and connect the service line to the water main. All other material and supplies, including but not limited to meters over 1 inch in size, meter setters, meter pits, lids and frames, service line piping extending 2 feet past the water main shall be provided by and installed by the customer's/developer's/builder's plumber by the scheduled time of connection and/or inspection. All materials and the alignments of the service lines must meet the District's requirements as may be amended from time to time.
- E. Water connections over 1 inch in size shall be made only with the District's prior approval and at the sole expense of the customer, developer, builder, plumber. Connections over 1 inch in size require the customer's/developer's/builder's plumber to pay District in advance, moneys required to purchase the specified water meter. Payment for meter does not go toward the required connection fee. The required saddle, the required corporation fitting, and the labor and equipment to tap and connect the service line to the water main is to be paid by the customer, developer, builder or plumber. Connections over 1 inch in size generally require additional time and coordination of work.
- F. Water connection fees include the right to connect, the installation of water meters up to 1-inch in size, and any applicable inspections by the District. Water connections and service lines shall be installed in accordance with the procedures, specifications and standards established by the District from time to time and on file with the Clerk. These procedures, specifications and standards will be provided upon request.

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Security Deposits

- A. Security deposits for water service in the District shall be as follows:

Residential, single and multi-family, per dwelling unit, up to 1 inch:
 Water Service..... \$100.00

Residential Rental Tenant, single and multi-family, per dwelling unit, up to 1 inch:
 Water Service..... \$100.00

Commercial, Business and/or Industrial customers, each metered water connection is based on size of meter and are considered minimum deposit amounts. Additional deposits may apply for higher use customers and will be evaluated on a case by case basis. Minimum deposit amounts shown below:

3/4 inch meter.....	\$100.00
1 inch meter.....	\$100.00
1 1/2 inch meter.....	\$150.00
2 inch meter.....	\$250.00
3 inch meter.....	\$375.00
4 inch meter.....	\$500.00
6 inch meter.....	\$735.00
8 inch meter.....	\$975.00

- B. Security deposits shall be paid prior to the initiation and start of service. The District reserves the right, at their option, to bill for security deposits with the customer's water bill. In any event, services with security deposits unpaid after 45 days of billing are subject to disconnection of service.
- C. Security Deposits shall be held without interest. Deposits shall be credited to the customer's account following twenty-four (24) consecutive months of timely payments or in the event twenty-four (24) consecutive months of timely payments are not made, will be held and applied to customers final bill. Deposits are to be maintained in a separate account of the District.
- D. Security Deposits, at the request of the customer and upon subsequent approval by the District, may be transferred from a customer's previous account to that customer's new account. Security deposits are not transferable from one customer to another customer in any way.
- E. The owner of any multi-unit building (residential or commercial) containing two or more units, shall be considered the user of water furnished to the building and is liable for payment of security deposit and service bills, unless the owner installs or causes to be installed separate water meters for each and every unit. Only if separate water meters are installed are the tenants allowed to be the customers for water service. In all other cases the owner shall be deemed the customer by the District.
- F. Security deposits may be adjusted higher if the District deems necessary to ensure protection from delinquent water usage charges.

RULES AND REGULATIONS**Water Rates and Charges**

- A. A charge for water service to customers of the District shall be made based on water meter readings and computed at the rates herein set on the applicable tariffs below, whether single metered or master metered. The District, through its authorized employees and agents, may read water meters monthly, bi-monthly or quarterly as deemed in the District's best interest and statements (bills) shall be rendered accordingly.

Water Rates	
Service Availability, includes up to 2,000 gallons	\$16.50 per month
For each 1,000 gallons over first 2,000 gallons per month	\$3.00 per each 1,000 gallons or portion thereof

A \$3.00 per month service charge will be billed monthly in addition to the above rates. Sales tax and primacy fees will be billed in addition to the above rates.

- B. Failure to submit a bill and/or (delinquent) notice of non-payment or payment not received shall not excuse the customer from their obligation to pay for water service when a bill is submitted.
- C. Whenever, for any cause, a water meter fails to operate correctly, or for some reason the District is unable to read the water meter, the District shall make a reasonable estimate of the amount of water supplied by the District during the specified period and the customer shall be liable for payment based on the estimate of water supplied.
- D. Water meters will be owned and maintained by the District. Meters will be kept in proper operating condition by the District. Water meters or other components of the water meter installation damaged or destroyed through tampering or abuse will be repaired or replaced at the customer's expense. Meters that fail or are replaced due to routine use and wear will be repaired or replaced at the District's expense.
- E. Meter tests will be performed from time to time to determine accuracy and meters may be replaced from time to time to ensure accuracy. Meter tests will be performed as deemed necessary by the District at no charge to the customer. Meter tests requested by the customer that are deemed unnecessary in advance by the District will result in a \$30.00 testing charge to the customer, unless the meter registers outside of the 98 to 102 percent accuracy level in which no charge will incur.
- F. From time to time, and in amounts determined by the State and Local Authorities, the District will bill and collect for primacy fees, taxes, user fees, laboratory fees and after doing so, will pass those fees onto those appropriate State or Local Authorities.
- G. Each customer, user, or owner of the premises connected to the District's water system shall pay for water drawn from the system each month according to readings of the water meters (or estimates thereof) for each particular connection for all bills issued as set on the applicable tariffs above.
- H. The District reserves the option, at the Boards sole discretion, to grant a customer a one-time leak adjustment, provided the customer can prove, by providing written documentation and justification that a leak occurred and was promptly repaired at time of discovery and after considering Staff's recommendation. One time leak adjustments will be based on average water usage's over the previous three (3), six (6) or twelve (12) month period or as however deemed appropriate by the District. Leak adjustments will not be granted to customers who do not promptly repair leaks after notification by

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District personnel. Leak adjustments shall not be granted to customers with an active leak. Leak adjustments shall be calculated at the rate of 50% of the excess water billed to the customer, over and above the average usage. Leak adjustments shall be limited to two billing cycles. Any leak adjustment exceeding \$150 will require specific Board approval.

- I. Fire hydrant use must be authorized in advance. Fire hydrant users pay the minimum water bill and all water usage. Fire hydrant use is granted in the District's sole discretion. Special conditions such as location, flow rates, permits and times of use may apply and must be followed to avoid penalties.